



Company Information

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Email sales@hotideas.co.uk

Company Registration No. 2911738
VAT No. GB645-2107-60



Trading Terms and Conditions

Please read these terms and conditions carefully, as using or purchasing from our website means you agree to them.

Ordering, Delivery & Returns

You can buy products from us online, or by telephone. Soon after an order is placed, you will receive a worldpay email confirmation for the transaction amount. This means your bank has authorised the transaction, but does not guarantee our acceptance of the order. On our acceptance, we will send you an email confirmation once the goods have been despatched.

You can pay by Visa, MasterCard, Switch, Solo or Delta. All transactions are processed using a secure server. The prices displayed on our website are in UK pounds Sterling. We cannot accept payment in other currencies.

We aim to deliver within the UK in around 4 to 7 working days. Worldwide delivery times vary and may not be available. We will not be held liable for any loss caused to you by late delivery. Please contact us as soon as possible if your item doesn't arrive when expected, and we will investigate.

You may cancel your order within 7 days of our accepting your order or within 7 days of receipt of goods. Should you cancel your order please follow our policy (above) for returning goods and your payment will be refunded.

General

These terms and conditions are governed by the laws of England and Wales, but do not affect your statutory rights. When placing an order with hotideas.co.uk, you are making an offer to purchase the goods contained within that order. We reserve the right to accept or decline that offer.

We do our utmost to ensure that the prices displayed on our website are correct. However we reserve the right to validate those prices before we process and accept your order.

We will not accept liability for any errors in the description of goods on the website, and can change those descriptions at any time. We will however do our utmost to correct any problems as soon as we become aware of them.

Hot Ideas Limited trading as hotideas.co.uk can only be held liable for loss up to the cost of the product(s) purchased. We will not be responsible for any losses resulting from your use, or your inability to use our website

We do not guarantee that our website is free from viruses or other infecting programmes however we have made every effort to ensure your online safety

You may view and print out our pages for the sole purpose of buying a product or products. The copyright belongs to Hot Ideas Limited. You may not use pictures, logos, graphics, text or descriptions on our site for any other use.